**DAVID G. KINSEY**

3902 CANYON LAKE DR, PEARLAND, TX 77581

(832) 466-5039

[david.kinsey@comcast.net](mailto:david.kinsey@comcast.net)

**SUMMARY OF QUALIFICATIONS**

* Lean Business Process Analyst, Project Manager, Business Solutions Manager, and/or Product Owner recognized for meeting expectations through effective planning and business execution, and for effectively utilizing critical thinking, risk management, and business problem solving tools and skills.
* Known as an engaged and organized “self-starter” leader and coach, with an eye for detail that is able to cultivate professional relationships at all levels within the organization including subject matter experts, stakeholders, change agents, and external customers and business partners.
* Effective communicator with supervisory experience in addressing sensitive HR situations, and in leading, coaching, or providing training others to create high performing and innovative teams, while fostering an atmosphere of accountability, trust and mutual respect.
* Experienced in Systems Development Life Cycle (SDLC) methodologies, and in working within Agile / Scrum Development Teams.
* Utilizes lean business process improvement tools and technical skills to identify both product and internal continuous process improvement opportunities, and values well informed and data driven decision making or the use of controlled experiments in vetting and testing potential changes.
* Familiar with the application of tools and techniques including Brown Paper Analysis, Value Stream Mapping, SWOT Analysis, Value / Difficulty Matrix Prioritization and others.
* Willing to listen, and consider any suggestion related to potential “game changers”, innovations and improvement opportunities within the arena subject.
* Able to translate voice of the customer needs and requirements into functional requirement documents (specifications, mock-ups, user stories, prototypes, etc…), and to develop business cases to facilitate pursuit of value added opportunities identified that are in alignment with the company strategy and the project scope.
* Manages project resources, schedule, milestones, dependencies, deliverables, and scope to ensure delivery meeting the strategic objectives, business needs, and stakeholder / customer expectations.
* Ensures that functional use case testing and regression testing protocols properly address all foreseeable potential change management risk considerations, and mitigate risk by developing countermeasures as appropriate.
* Documents implementation configuration requirements and release notes and actively participated in the implementation process to success.
* Type 35 WPM and proficient in Word, Excel, PowerPoint, Access, Outlook, Expression, Project, Internet, Dreamweaver, SAP, Oracle SQL, Business Objects BW/BI, Crystal Reports, Oracle Data Warehouse, Oracle Discoverer, Hyperion, Pentaho, QlikView, SharePoint Server, Project Server, Visio, iGrafx FlowCharter, Adobe Acrobat Professional, JIRA, JJ Keller, Fuelman / Fleetnet, WEX On-Line, and CadNet Plotting.

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**WORK HISTORY**

**Veeder-Root FuelQuest LLC, Houston, Texas**

**IT Product Designer, Apr 02, 2014 to Jun 09, 2017**

Provided product design and project management support for the Veeder-Root FuelQuest hosted software as a service (SaaS) product offerings including “FMS” (Fuel Management System), as well as for supplemental product offerings related to downstream fuel distribution and sales processes (refinery/rack purchase, logistics carrier transportation and delivery, inventory management, tank gauge monitoring and compliance, and advanced variance analysis.

Translated voice of the customer needs and requirements into functional change requirements and developed supporting business cases and design specifications using Word, Visio, mock-ups, user stories, and SQL queries to support the Agile Scrum Development Team and/or the Systems Development Life Cycle (SDLC).

Utilized lean business process improvement and technical skills and tools to identify both product and internal process improvement opportunities.

Managed project reporting metrics in JIRA and identified potential change management risks and corresponding countermeasures to support enhancements.

Assisted in the establishment of the Houston office “QA Tank Gauge Laboratory” to facilitate focused scenario QA testing conditions on the different supported Veeder-Root gauges and systems, as needed to validate new service offerings.

Supported implementation team by providing use case testing, set up and configuration instructions, and release notes.

Functioned as a SharePoint Administrator, and as the primary designer / architect / QA consultant / project manager, supporting a new RFP Portal service offering for the solicitation of proposals submitted by fuel suppliers and carriers.

**Halliburton Energy Services, Texas**

**Global Transportation Manager, Dec 16, 2011 to Sep 13, 2013**

Implemented US DOT CSA reporting and monitoring system improvements to improve management visibility and increased accountability for DOT and IFTA compliance supporting both service vehicle and cargo carrying vehicle fleet (including HAZMAT).

Developed global procedures and standards, incorporating transportation and HSE best practices in support of transportation related company safety and compliance programs.

Incorporated “lessons learned” from post incident investigations and process improvement events into training and communication materials for training delivery to drivers and supervision.

Provided direct program management coordination and oversight for US and Canada In-Vehicle Monitoring Systems (fleet size 12K) supporting driver behavior monitoring program and DOT electronic driver hours of service logging and compliance.

Implemented integration between 3rd party In-Vehicle Device service provider and SAP Asset Management to reduce device hosting costs and improve accountability.

Performed periodic targeted self-assessments and mock audits to monitor program compliance and prepare for potential regulatory agency interventions.

Influenced pending DOT / FMCSA rulemaking and guidance, and communicated new regulatory changes to operations management, while functioning as liaison with Government Affairs Group.

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**WORK HISTORY – (CONTINUED)**

**Halliburton Energy Services, Houston, Texas**

**Supply Chain - Business Process Analyst, May 30, 2006 to Dec 16, 2011**

Developed data integration models and reporting tools, aggregating Supply Chain key performance “scorecard” metrics, and automating exposure of key metrics to “scorecard” reporting.

Implemented comprehensive fuel card programs for US and Russia. Facilitated significant improvements in fuel consumption tracking and process controls, and functioned as liaison between Supply Chain and IT to enhance Supply Chain controls and reporting capabilities.

Developed an integrated global fuel reporting environment, exposing multiple cross-discipline exceptions to designated Cost Center Manager for disposition prior to approval and automated processing of EDI remittance of weekly fuel invoices.

Received special recognition for performance and participation in multiple quality improvement events, including:

Strategic Sourcing Events.

Purchase to Pay Business Process Kaizen.

District Fuel and Fleet DOT Compliance Process Kaizen Events.

**Halliburton Energy Services, Houston, Texas**

**Travel Services - Management Information Sys. Supv, Jun 01, 2002 to May 30, 2006**

Developed and administered IT information systems and reporting tools supporting corporate travel programs using Microsoft Access and Oracle database query tools.

Participated in strategic sourcing events and Implemented favorable negotiated global agreements for air, hotel, and car rental supply categories.

Facilitated in the global consolidation of travel agency providers and data / reporting through the development of global travel policies, procedures, and data standards.

Implemented web based on-line travel booking tool for US and Canada operations.

Developed and introduced global travel intranet portal and US and Canada travel knowledge management communities on company internet.

Developed budget forecasts and supported periodic budget reconciliations and cost allocations.

**Halliburton / KBR / Brown & Root, Houston, Texas**

**Various - Property Management and Support Services, Jun 01, 1989 to Jun 01, 2002**

Managed Real Estate Facilities Special Projects, performing financial and operational business process analysis in support of Houston area major properties.

Profit Center Manager for US Reprographics support facilities providing engineering documentation support and Forms Design, Printing, Inventory and Management.

Supervised 30 employees across 6 US service centers, with an annual budget of $4 Million.

Managed work in process inventories, performed field procurement support for office supplies, outside specialty services, and negotiated national agreements for copier and office equipment rental program (Xerox).

**EDUCATION**

Texas State University, San Marcos, Texas

Bachelor’s Degree in Business Administration